

Virtana Global View Solution Brief

Simplify the Observability of Hybrid IT Environments with Global View

Introduction

As modern IT environments become more hybrid, complex, and inefficiently provisioned, operations teams are increasingly overwhelmed by the vast amounts of data they need to manage. Siloed monitoring tools compound this challenge, making manual analysis impractical. Without early detection, minor issues can quickly escalate into major incidents, jeopardizing critical business services and customer trust.

The Solution: Virtana Global View

Global View can ingest data from Virtana Infrastructure Observability and Container Observability modules, as well as from any third-party monitoring tools, including LogicMonitor, SolarWinds, and Splunk, enabling unified visibility across your entire infrastructure.

Unified Infrastructure Visibility

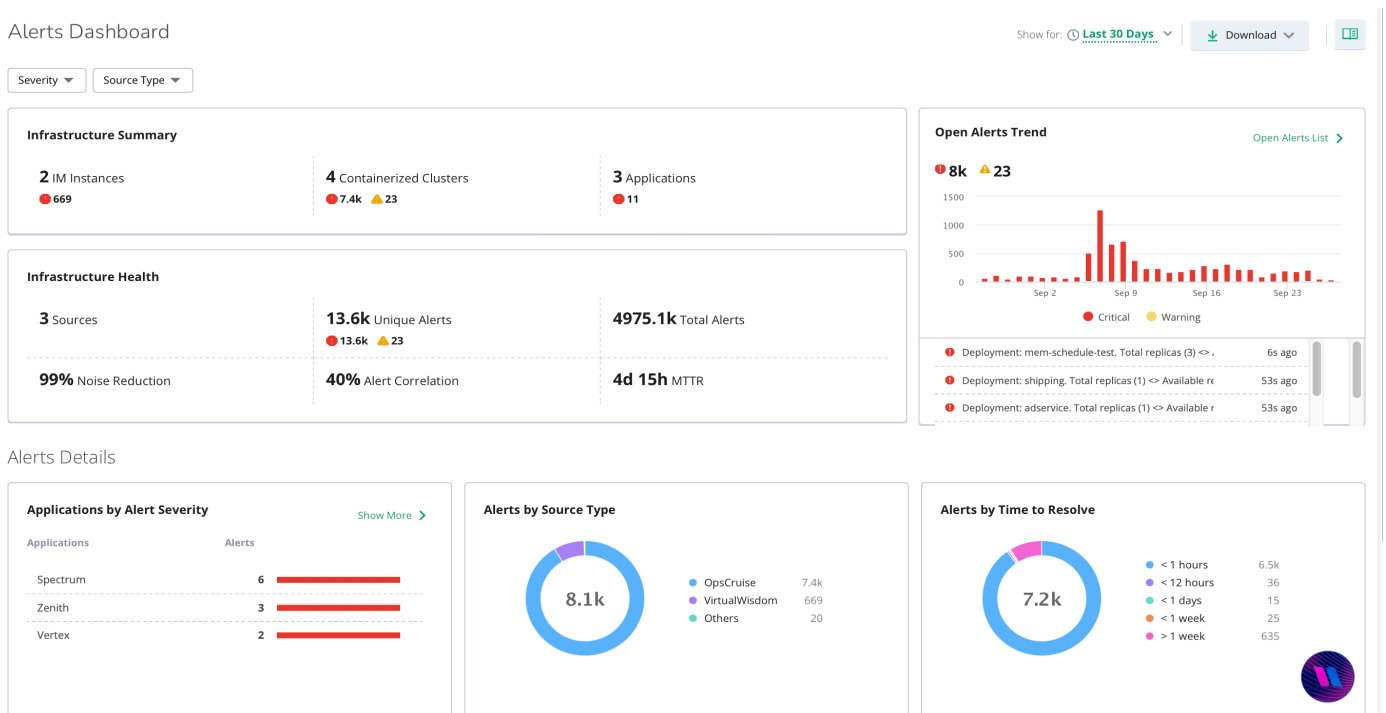
90% reduction in alert noise, cutting alert fatigue and focusing on what matters most.

With Virtana Global View, IT leaders can access real-time infrastructure insights through intuitive, out-of-the-box dashboards and reports. Alerts Governance helps you to cut through the noise and focus on a consolidated list of deduplicated, correlated, aggregated, and enriched alerts.

Accelerate Issue Resolution

50% decrease in MTTR with AI-powered insights that help resolve issues faster and reduce downtime.

Powered by AI and Large Language Models (LLMs), Global View proactively detects anomalies, identifies root causes, and recommends optimal remediation actions, significantly reducing resolution time. Global View employs policy-driven alert response for self-healing and customizable automation runbooks to streamline operational governance. By automating incident resolution, Global View reduces human intervention, enabling faster alert resolution with minimal downtime.



Optimize IT Investments

30% cost savings through intelligent resource optimization.

Virtana Global View offers ready-to-use dashboards for hybrid cost and capacity management. By configuring cost per storage and compute unit, Global View helps you right-size resources and optimize IT investments based on usage patterns.

Key Capabilities

Cross-domain data ingestion, analytics, and noise reduction: Integrate with third-party monitoring tools, enabling you to see the holistic picture of your infrastructure and applications.

Alert aggregation & correlation across hybrid environments: Eliminate noise, focus on what matters most, and get the right information to your fingertips.

Early anomaly detection for proactive issue identification: Detect issues before they impact critical business services.

GenAI-powered automatic root cause analysis: Identify root causes faster and more accurately, reducing MTTR by up to 50%.

Customizable automated workflows for remediation: Automate response actions to common problems, further optimizing operational efficiency.

Integration with popular ITSM tools like ServiceNow: Streamline workflows with seamless integration into existing IT service management systems.

Understanding of business context and application dependencies: See the bigger picture with deep insights into the relationships between your IT assets and business applications.

Hybrid environment management: Manage on-premises data centers, cloud resources, and containers all from one unified platform.

Technical Specifications

Exceptional user experience: Designed with IT teams in mind, Virtana Global View offers an intuitive and seamless user interface.

Public APIs for easy integration: Integrate with any monitoring tools using low-code/no-code capabilities.

Open-source orchestration with StackStorm: Automate issue remediation and response with open-source orchestration.

ITSM integration: Seamlessly integrate with IT service management tools like ServiceNow for efficient ticketing and workflows..

Deployment Options

Cloud-based SaaS deployment (AWS)

On-premises deployment via Kubernetes



Why Virtana

Proven Expertise: Virtana has a track record of success managing some of the world's most complex IT environments.

Flexible Deployment Options: Choose between cloud-based SaaS or on-premises deployments to fit your unique requirements.

Deep Infrastructure Insights: Gain unparalleled visibility into your hybrid infrastructure, empowering you to make better decisions faster.

Security-First Approach: Virtana is committed to the highest security standards. Learn more about our software security policy at [[Virtana Software Security Policy](#)]

Comprehensive Support and Maintenance: Virtana's world-class support team ensures you have reliable access to the help you need, whenever you need it.

Take the Next Step

Transform your hybrid IT operations with Virtana Global View. Contact us to learn how our solution can help you:

- Reduce operational complexity
- Accelerate incident resolution
- Optimize infrastructure costs
- Enhance service delivery